

**COT 6931 Risk Mitigation**



Food Giant Sales Flyer Generator

**Risk Name:** Risk# 103 - There is no maintenance budget or plan in place after the program deploys

**Risk Root Cause:** Requirements – Maintenance Concern

**Risk Condition:** I do not know if they have a maintenance budget planned for deploying the software or teaching new people.

**Risk Consequences:** Since there is no plan to teach store managers currently, new store managers will not understand how to connect to or even use the software. This means the software could become unused.

**Risk Severity and Probability:** H, .4

**Potential Solution(s):** I need to work with the stakeholders to generate a user guide and have this deployed with the application.

Reference:

<http://www.cgerisk.com/knowledge-base/risk-assessment/risk-matrices>